

Mr. & Mrs. Daryl Sprague
13114 West 67th Street
Shawnee, Kansas 66216-2417

Ms. Susan Hayden, CPRP
Director
Merriam Parks & Recreation
5701 Merriam Drive
Merriam, Kansas 66203-2523

January 4, 2009

Dear Ms. Hayden,

Earlier I wrote you a letter to thank you for the help and support we get from you and the entire team within your office. Both Deborah and I agree there is one other person that needs to be brought to your attention, but we don't believe she is a part of your staff so we decided to address our thankfulness for Terri Dixson in a separate letter.

It is always a special blessing to run into Terri at the community center working with people. She is so professional and kind, and has such a wonderful "can do" attitude! If anyone doubted that Terri cares about what she does, and the patrons she serves, it would only take a few seconds talking with her or anyone she has helped and the truth would come out. What an excellent person to support people that use the facility!

Besides observing Terri's work with people I have watched closely as she updates our bulletin boards in the weight room area. She always places very useful information that is presented in a manner to get people's attention. The resources there always coincide with her training efforts to keep us focused upon the goals we have and the help Terri gives us to attain them.

Finally, it is important to note that Terri models for everyone what they are supposed to do. By that I mean she is fit and able to get right down on the floor alongside of the person or persons she is coaching. She can do what she says and that is so important! When someone can show you how to do something rather than simply speaking about it there is a win-win for everyone. Please extend our thanks to Terri for a job well done! Deborah and I hope to have the opportunity to keep working with Terri as part of the Merriam Community Center team for years to come.

Sincerely,



Daryl & Deborah